



## **Our 30 Day Money Back Guarantee**

### **Our goal is 100% satisfaction for you**

At Fast2host your satisfaction is our priority. We back our hosting services with a 30 Day Money-Back Guarantee. Try our services for 30 days without obligation. If you are not completely satisfied, you can request a 100% refund at any time within the first 30 days of the initial purchase.

### **Exclusions**

The guarantee applies to shared web and reseller hosting and Cloud VPS only. It does not apply to domain names, whois, firewalls, SSL certificates, dedicated servers, colocation, software licenses, or any service renewals.

### **Terms and Conditions**

This 30 day money back policy governs the way in which any refunds are given when an applicable service is cancelled within 30 days of purchase. Your use of our services means that you accept, and agree to abide by, all the policies in this policy, which supplement our terms and conditions. Fast2host may modify or withdraw this policy at any time and without notice.

Fast2host offers a 30 day money back guarantee on all shared web and reseller hosting packages and Cloud VPS.

The guarantee does not apply to domain names, whois, firewalls, SSL certificates, managed dedicated servers, software licenses, or any service renewals.

To request money back under the guarantee, the customers must first cancel the service in their client area [www.fast2host.com](http://www.fast2host.com) and then open a support ticket within the first 30 days of starting the service. You also agree that any additional service bundled with or added on to the service that is cancelled will be forfeited at the point of cancellation.

If a domain name was bundled free of charge with the package, the customer will be liable to pay the full annual cost of the domain. The domain will be charged per our domain price list. The cost will be deducted from any refund given.

Refund payments may take up to 7 working days to be processed. Refunds will only be paid to the original method that was used.

This guarantee does not cover services in violation of any of any of Fast2hosts' Terms of Service or our Acceptable Usage Policy(AUP) This guarantee is only valid on the first original order per customer, regardless of whether the customer has multiple accounts or makes multiple orders.